

WELCOME

TO

Medical Center, Navicent Health



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Everything about us, is all about you.



Navicent Health

*Everything about us
is all about **you.***

OBJECTIVES

- Introduction to Navicent Health
- Describe responsibilities for medical staff members and other credentialed providers at The Medical Center, Navicent Health
- Interpret responsibilities in context of physician competencies
- Integrate physician role within system of quality patient care at The Medical Center, Navicent Health



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Navicent Health Values

Core Values

- Acts with **INTEGRITY** in all relationships
- Demonstrates **CARING** for others
- Acts with **RESPECT** towards others

Contributing Values

- Demonstrates **LEARNING** in one's work environment
- Demonstrates **PASSION** as to one's work and to the organization
- Engages in effective **TEAMWORK** to accomplish tasks and meet performance goals



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Navicent Fundamental Beliefs

- **We Live Our Values**
- **People Are the Foundation of Our Success**
- **We Exist to Serve Our Community**
- **A Culture of Continuous Improvement is Imperative for Success**
- **Results Matter**
- **We Value A Culture of Lifetime Learning**



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Navicent Health Imperatives

- Strategy
- Operations
- PEOPLE



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Medical Center, Navicent Health

- **President/CEO:** Ninfa M. Saunders, DHA, FACHE
- City within a city with over 5,000 employees.
- 2nd largest healthcare facility in the state with **637 beds**.
- Only teaching facility in Central Georgia.
- Level 1 Trauma Center.
- Level 3 Neonatal Intensive Care Unit (treat most acutely ill infants).
- Magnet Status facility.
- **Community focused - all patients/all payer.**



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Navicent Health Clinical Services

Acute Care:

Medical Center, Navicent Health

Medical Center of Peach County, Navicent Health

Children's Hospital, Navicent Health

Post Acute:

Rehabilitation Hospital, Navicent Health

Pine Pointe Hospice, Navicent Health

Home Health, Navicent Health

Carlyle Place, Navicent Health



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Navicent Health

Clinical Services Continued

Ambulatory:

Ambulatory Surgery Center (ASC)

Urgent Care Centers

Family Health Center

Children's Health Center

EMS

Health Services (Navicent Physician Providers)



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Support Services Available

- ICU Multidisciplinary Teams and Medical Director Consultations
- Transitions and Palliative Care Teams
- Pastoral Care
- SWAT (Searching Ways to Achieve Throughput) Team
- ETHICS Committee
- Interpretive Services

What is best for the patient and family?



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OUR ACCREDITATION PARTNER

- Medical Center, Navicent Health has selected Det Norske Veritas (DNV) as our accreditation partner
- DNV requires two sets of standards for National Integrated Accreditation for Healthcare Organizations (NIAHO) Accreditation:
 1. The basic standards required to participate in Medicare and Medicaid programs, known as Conditions of Participation (CoPs) issued by CMS;
 2. Internationally recognized quality standards of ISO 9001, which is an international quality management system proven to increase operational efficiency and enhance financial effectiveness



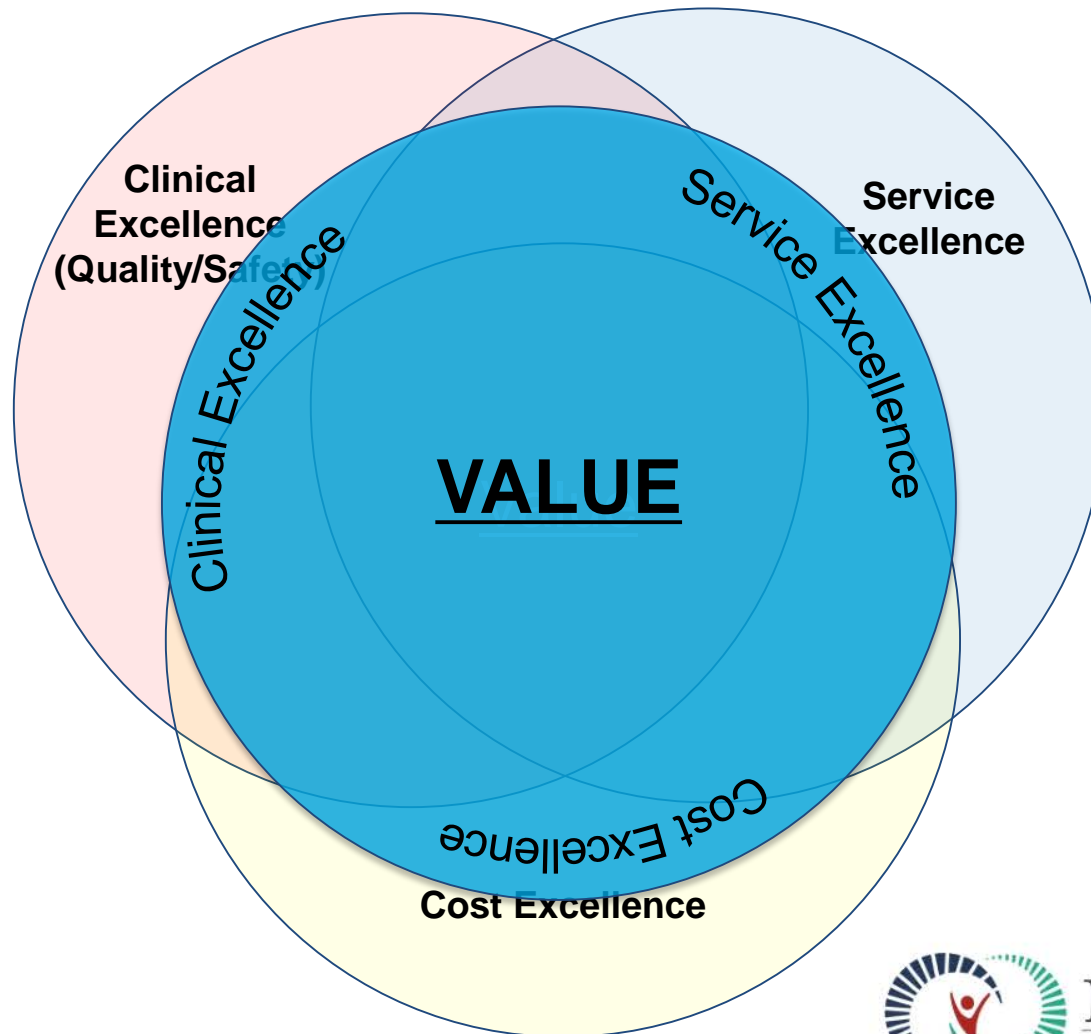
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Why Implement ISO 9001?

- **ISO is the International Organization for Standardization (IOS)**
- It is one of two standards needed for DNV accreditation
- It elevates Navicent's standards to a higher quality of patient care
- Aligns with Navicent's mission, values and strategic objectives



Customers and the Value Triple Aim



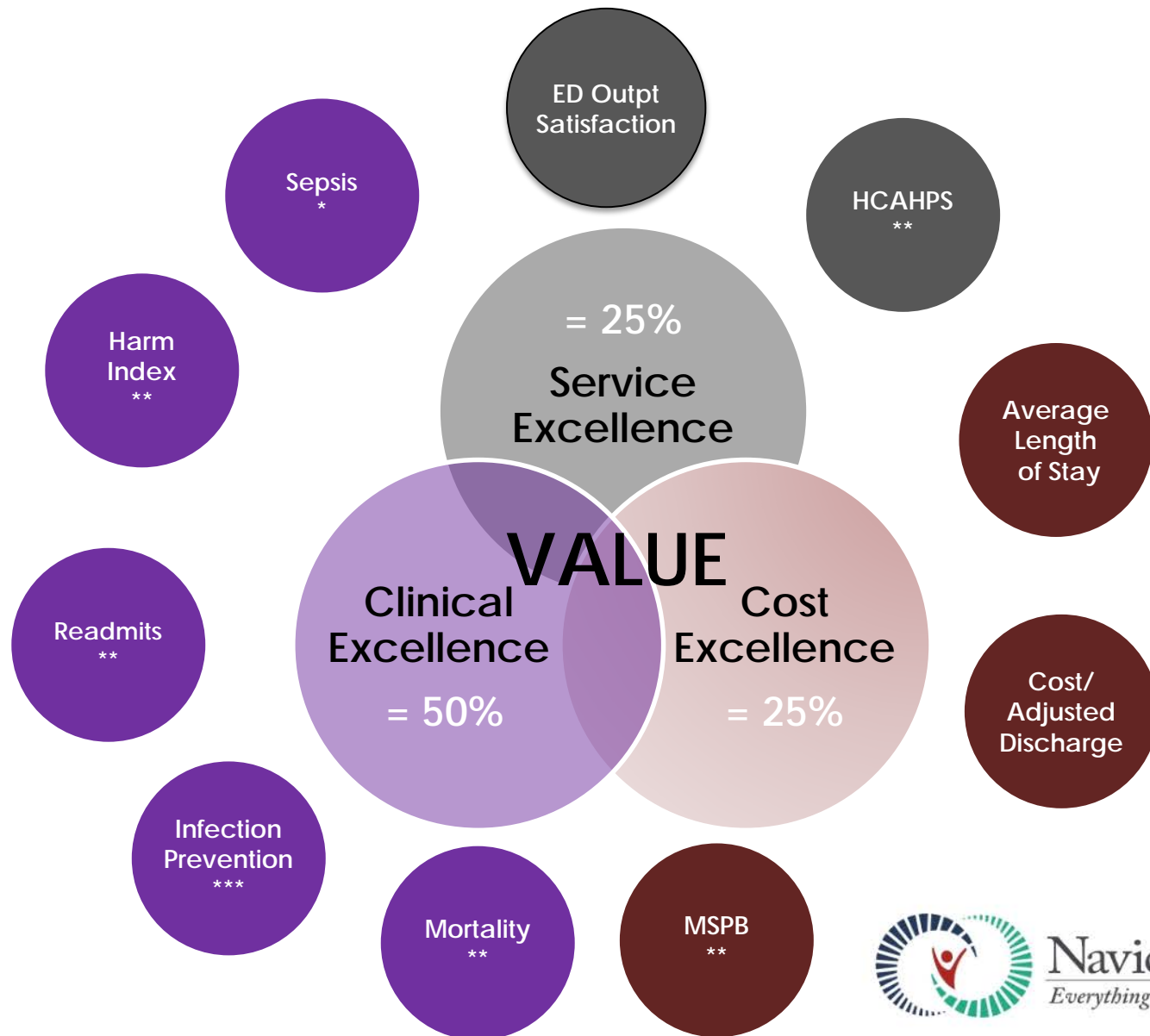
VALUE MANAGEMENT SYSTEM

- Define, develop and align services to advance Navicent's System of Care (Care Continuum)
- Develop smart growth and partnerships
- Deliver outstanding service to every customer every time
- Achieve highest clinical quality and safety by delivering the right care, at the right time, at the right place, at the right cost
- Reduce expenses, grow revenue and manage resources
- Attract , develop and retain valued employees
- Attract, engage and retain high quality physicians



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Navicent Health Value Index



WHAT IT MEANS TO BE A MEDICAL STAFF MEMBER AT MEDICAL CENTER, NAVICENT HEALTH

- You accept membership of a self-governing body that has a primary goal of good patient care, success of the medical staff, and success of Medical Center, Navicent Health
- The Board of Trustees at Navicent has delegated clinical quality to the Medical Staff
- The Medical Staff develops a structure to govern itself through Bylaws, Policies, Rules and Regulations
- You must follow the Medical Staff Governance at Medical Center, Navicent Health



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Medical Staff Basic Responsibilities

- To provide appropriate continuous care and supervision to all hospitalized patients for whom the individual has responsibility
- To abide by all bylaws, policies, and rules & regulations of the Medical Center
- To accept committee assignments and other medical staff responsibilities including peer review and performance improvement activities as requested
- To refrain from illegal fee splitting or other illegal inducements relating to patient referral
- To promptly notify the CMO or Chief of Staff of any change in participation in Medicare



Medical Staff Basic Responsibilities

- To abide by recognized ethical principles
- To participate in monitoring and evaluation activities of clinical departments
- To complete medical records in a timely manner as required by the bylaws and rules & regulations of the medical staff
- To work cooperatively and professionally with all members of the healthcare team
- To abide by the terms of the Medical Center's privacy practice

Refer to [Medical Staff Bylaws](#), Article 1.C.2 & 13.B for additional responsibilities and requirements



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Medical Staff Call Coverage

Each medical staff member shall be required to provide call coverage for the Emergency Dept until one of the following is reached:

1. 20 years of service at Medical Center, or
2. 10 years of service at Medical Center and age 55, or
3. 5 years of service at Medical Center and age 60



WHAT IT MEANS TO BE A CREDENTIALLED ADP AT MEDICAL CENTER, NAVICENT HEALTH

- Allied Health Professional (AHP) are individuals other than licensed individual practitioners who provide direct patient care services in the hospital under a defined degree of supervision by a sponsoring physician.
- Advanced Dependent Practitioners (ADP) are credentialed in the medical staff model and are granted clinical privileges as advanced dependent healthcare professionals.
- ADP's include physician assistants (PA), advanced practice nurses (APRN)
- ADP's are not eligible for medical staff membership.
- ADP's are subject to [Medical Staff Bylaws](#), [Rules and Regulations](#) and policies of the hospital.



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Duty to Report Adverse Actions

- Each member of the staff shall notify the MEC in writing within **30 days** following the member's receipt of any notification from another hospital, healthcare facility, healthcare institution, or government agency has initiated a process that could result in corrective or disciplinary action or finding.
- Each member of the staff shall notify the MEC in writing within **10 days** following the member's receipt of any corrective action from such institutions.
- A member's failure to notify the MEC within the time period set forth shall be deemed to constitute the member's automatic resignation of medical staff membership and privileges.

Refer to: [Medical Staff Bylaws](#), Article 13. B.1



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Medical Staff Committees

- Medical Executive Committee (MEC)
- Credentials Committee (CC)
- Professional Practice Evaluation Committee (PPEC)
- Critical Care Committee
- Pharmacy and Therapeutics Committee (P&T)
- Utilization Management Committee (UM)
- Oncology Service Committee
- Allied Health Committee (AHP)
- Health Information Technology Committee (HIT)
- Bylaws Committee



Self Assessment I: Introduction

Click here to complete self assessment:

[Introduction to Medical Center, Navicent Health](#)



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